



**BEAUFORT**  
COUNTY COMMUNITY COLLEGE

Beaufort County Community  
College  
5337 US HWY 264 East  
Washington, NC 27889  
(252) 946-6194

[www.beaufortccc.edu/bdb](http://www.beaufortccc.edu/bdb)



# DIGITAL RESOURCES

**SENIOR EDITION**

# Welcome Message

WELCOME TO THE DIGITAL RESOURCE GUIDE FOR SENIORS, A HANDY TOOL DESIGNED TO HELP YOU NAVIGATE THROUGH TODAY'S DIGITAL WORLD WITH CONFIDENCE.



## Digital Navigators

### SERVICE / INFORMATION

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# Our Goals at BCCC:



**This resource guide is to provide you valuable information on free to low-cost devices, the best internet deals for seniors, and how to access free cell phones through the Lifeline program.**

## Our History

BCCC Continuing Education Division began teaching the NorthStar Digital Literacy Program in 2022. It is a class that teaches you through self paced modules and instruction provided in a classes provided twice a week. Covering basics and more advanced information.

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## Our Mission

Our goals are to bridge the divide between clients and technology.

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## Our Goals

We want to assist you today with tutoring one on one with your device, a device on loan from our lending library, and weekly classes to increase your confidence to use technology.

# Digital Navigator Services

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**01**

## **Bring your device & Enjoy a Tutoring Session 1 on 1!**

Schedule a time and bring your device for one on one tutoring! We are happy to assist you with basics in your program such as: learning how to navigate your phone, downloading and uploading photos, internet safety, social media apps, or how to use word or excel on your laptop.

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**02**

## **Borrow a Device**

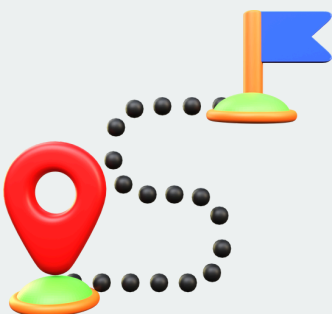
We have a Laptop and Hotspot Lending Library! You can check out a laptop or hotspot with us for 30 days at no cost! This is a first come, first serve program. Please call us with any questions you may have. We are happy to help!

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**03**

## **Come to Class (Just Twice a Week!)**

If you are looking to move forward on your digital journey, then we are here to help with an easy self paced instructor led course. Please join our Digital Literacy Class, utilizing the NorthStar program. Become a pro in no time! Class offered two days a week! (Basics to Top Software Programs ).



# Meet The Team

## Beverly Bower

*Digital Navigator - 252-940-6479*

I would love to help tutor you one on one or in a small group setting. Reach out for more information!

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## Crystal Miller

*Digital Instructor - 252-940-6478*

I would love to tutor you one on one! Or you can join one of my weekly classes! Reach out for more information!

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## Counties We Serve:

***Beaufort, Hyde, Washington, and Tyrrell Counties***

***Inquire at any of these campuses or locations:***

### **Beaufort County:**

Beaufort County Community College  
Building 2 Room 128-A or Building 8 (at the front desk)



### **Hyde County Davis Center**

33478 US Highway 264  
Engelhard, NC 27824

### **Washington County Center**

100 NC Hwy 32 North  
Roper, NC 27970

### **Tyrrell County**

414 Main St, Columbia, NC 27925



# Free to Low Cost Devices

## *Some Programs Available to Seniors*

### **HTI (HubZone Technology Initiative):**

***<https://www.hubzonetech.org/>***

HUBZone Technology Initiative (HTI) believes everyone should have the opportunity to achieve their goals. Circumstances can become barriers, and HTI helps people break through these barriers by providing free technology for educational and employment opportunities. We acquire laptops donated by individuals, organizations, and businesses and convert them to Google Chromebooks for those in need. HTI provides an essential service to our underserved communities, and we are grateful to be able to contribute to reducing the digital divide.

### **PCs for People:**

***<https://www.pcsforpeople.org/>***

PCs for People provides refurbished computers to eligible customers for affordable prices. We also provide low-cost high-speed internet solutions. Through computers, internet, digital skills training, and technical support, we work to ensure everyone has an equal opportunity to reach their full potential through digital technology.



Kramden Institute offers the following services for eligible applicants:

- Low-cost refurbished computers: \$30 desktops and \$70 laptops
- 90-day warranty with all computers
- All computers come with Windows 10 installed
- Computers must be picked up at Kramden Institute in Durham. Shipping is not available at this time. (The college is currently offering a program where you pay for the item and we will retrieve the item for you once a year a predetermined time). Please reach out to us for more information.

Website: <https://kramden.org/computers-for-low-income-adults/>

# Best Internet Deals for Seniors



## 01 Xfinity

50-100 Mbps

\$10-\$30 per month

Check with Xfinity: Internet

Essentials of call to learn more at:

(877) 645-2012.

## 02 Astound Broadband

**Best try-before-you-buy seniors internet plan:**

50 Mbps

\$10 a month

Check with Astound: Internet First Program or call to learn more: (877) 528-8790




## 03 Optimum

**Best senior's internet plan for older adults:**

\$15 a month

Check with Optimum Advantage Internet or call to learn more: (888)

234-4209



## 04 AT&T

### **Best Senior's internet plan for speed**

100 Mbps

\$30 a month

Check with Access from AT&T or call to learn more: (888) 963-7321

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## 05

## **Spectrum**

### **Best senior's internet plan to bundle with Wi-Fi**

30 Mbps

\$15 a month

Check with Spectrum Internet Assist or call to learn more (877) 408-0818

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## 06 COX

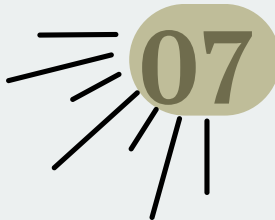
### **Most comprehensive senior's internet plan:**

100 Mbps

\$30 a month

Check with Cox-Connect Assist or call to learn more (833) 881-7174

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## 07

## **Rise Broadband**

### **Best senior's internet for military veterans:**

25-50 Mbps

\$45-65 per month

Check with Rise Broadband or call to learn more at (877) 853-0096

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## 08 Assurance Wireless

Assurance Wireless is on the T-Mobile Network

<https://www.assurancewireless.com/>

GO Connect for FREE

with Monthly Lifeline ServiceFREE Smartphone\*

FREE Unlimited Text

FREE 3,000 Talk Minutes

FREE 4.5GB Data

All on the T-Mobile Network

Data and Talk minutes may vary based on state.

Enhanced offers apply in CA, TX, UT, WI – click "Apply Now" to see state specific offers.

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# Free Cell Phones

\*for those that qualify



## How to Qualify for Lifeline

**You may be eligible to receive free government phone service, plus a free phone if you participate in the following government programs:**

Supplemental Nutrition Assistance Program (SNAP) (Food Stamps)

Medicaid

Supplemental Security Income (SSI)

Federal Public Housing Assistance (FPHA)

Veterans Pension or Survivors Benefit Programs

### Tribal Specific Programs

- Bureau of Indian Affairs (BIA) General Assistance
- Tribal Temporary Assistance for Needy Families (Tribal TANF)
- Food Distribution Program on Indian Reserves (FDPIR)
- Tribal Head Start Income Eligibility

*You may also qualify based on your household income. You must provide proof of program participation or proof of income.*

[https://getinternet.gov/apply?id=nv\\_home&ln=RW5nbGlzaA%3D%3D](https://getinternet.gov/apply?id=nv_home&ln=RW5nbGlzaA%3D%3D)

<https://www.lifelinesupport.org/>

# Different Types of Scams and What to Do

**SCAM & FRAUD RESOURCES**

<https://socialbridgingnc.org/types-of-scams>

## Types of Scams:

1. Online Romance or Friendship Scam
2. Cryptocurrency Scams
3. Tech Support Scams
4. False Investment Scams
5. IRS or Social Security Scams
6. Anti-virus Scams
7. Lottery and Sweepstakes Scams
8. Medicare Scams
9. Fake Charity Scams
10. Fake Grandchildren Money Request Scams
11. Reverse Mortgage Scams



# Telehealth

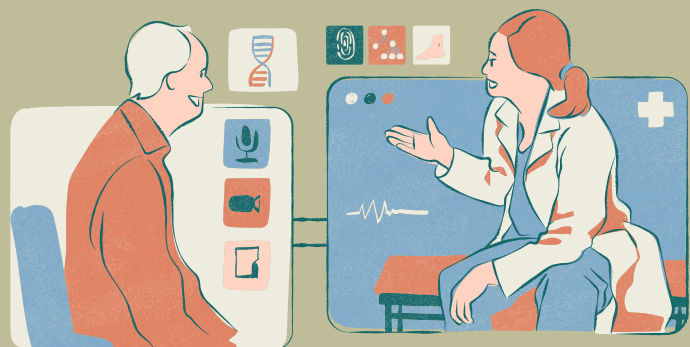
**Don't enjoy setting at the doctor's office? Then learn about Telehealth! Your Digital Navigator will be happy to help you get started!**

**Telehealth is an important tool in providing access to health care for all North Carolinians.**

**NC DHHS is invested in providing resources to health-care providers and all consumers to increase equitable access to care and utilization of telehealth across the state.**

**For consumers there are resources on how and when to use telehealth and its benefits.**




**Please visit: <https://telehealth.hhs.gov/patients> for more information.**



# Exciting News for North Carolinians!

Need help with internet affordability, digital skills, or finding free Wi-Fi? Thanks to a partnership between the N.C. Department of Information Technology (NCDIT) and United Way's NC 211, you can now access community resources with just one call!

NC 211 connects you to services like:

-  Digital skills assessments & tech support
-  Locations for free Wi-Fi, computer labs, & skills classes
-  Help with basic needs like housing, food, & healthcare

Available 24/7 in most languages, this free and confidential service- makes getting the support you need easier than ever. Call NC 211 today to start connecting to resources in your community!

For more information, visit

<https://www.unitedwaync.org/nc-211>

Partnering to help North Carolinians  
have resources to get online



Powered by United Way of North Carolina  
and Local United Ways



# Lending Library



Would you like to try out a device before purchasing one? Would you like to learn how to operate a laptop or become more efficient with your phone? Do you need internet at your home or while you are on the go?



Then borrow a hotspot or laptop from our Lending Library !!! We even set you up with the basic computer knowledge.

**Contact Beverly Bower (Digital Navigator)  
at 252-940-6479**

or

**Crystal Miller (Digital Literacy Instructor) at  
252-940-6478**



# *Beaufort County - Free Wifi Locations:*

**Alligood Church of God  
252-927-3560**

**Bath Community Library  
252-923-6371**

**Bath Elementary School**

**Contact for details: 252-923-3251**

**BCCC Louise R. Lester Library  
252-940-6282; Laptop lending program for students only**

**Belhaven Public Library  
252-943-2993**

**BHM Regional Library  
252-946-6401**

**Bojangles - Chocowinity  
252-946-0266**

**Bojangles - Washington  
252-975-6067**

**Boss Hog's Backyard Barbeque  
252-946-5251**

**Brown Library  
252-946-4300**

**City of Washington**

**"Washington Public Access;" No password required**

**Everett's Crossroads Church of Christ  
252-923-2430**

**Giddy-Up Coffee House  
252-833-0677**





## *Beaufort County (Continued)*

**Hazel W. Guilford Memorial Library**

**252-332-5046**

**Life Gate Free Will Baptist Church**

**252-964-4226**

**McDonald's**

**252-940-1501**

**Northeast Elementary School**

**252-943-6545**

**Pantego County Fire Department**

**252-943-3145**

**Pinetown Fire Department**

**252-927-3400**

**Pungo Christian Academy**

**252-943-2678**

**Pungo Fire Department**

**252-935-5200**

**St. Clair's Church**

**252-964-4343**

**Terra Ciega Christian School**

**252-943-2485**

**The Mulberry House**

**252-833-0451**

**The Water Street Café**

**252-833-0791**

**Union Grove Church of Christ**

**252-935-5368**



## **Hyde County (Free Wifi Locations):**

**Fairfield Volunteer Fire Department  
contact department for login information: 252-926-  
2826**

**Hyde County Davis Center  
252-940-6231**

**Hyde County Public Library  
252-925-2222**

**Moonraker Tea Shop  
252-928-0443**

**Ocracoke Volunteer Fire Department  
contact department for login information:  
252-928-4692**

**Ponzer Volunteer Fire Department  
contact department for login information:  
252-943-2399**

**Scranton Volunteer Fire Department  
contact department for login information:  
252-926-9774**

**The Ocracoke Gas Station  
252-928-4031**

**The Ocracoke Public Library  
252-928-4436**

**The Slushy Stand  
252-928-1878**

**Tideland EMC (office parking lot)  
no contact or password required**





***Tyrrell County (free wifi locations):***

**Columbia High School**

**252-796-8161**

**Columbia Middle School**

**252-796-0369**

**The Depot**

**252-655-2040**

**Tyrrell County Library**

**252-796-3771**

***Washington County (free wifi locations):***

**Bojangles - Plymouth**

**252-793-3618**

**Garden Spot Café**

**252-793-3600**

**McDonald's - Plymouth**

**252-793-9304**

**Riverview Café**

**252-741-0634**

**Washington County Center**

**252-940-6245**

**Washington County Public Library**

**252-793-2113**

